# MASTERS OF THE CRAFT THE JOURNEY OF SPECIALIST PHARMACISTS



# Presenting Our Specialist Pharmacists



National Pharmacy Strategy https://go.gov.sg/nps

@MOH/Healthcareprofessionals

# FOREWORD

Specialist Pharmacists practise at the apex of their potential!



Director-General of Health, Prof Kenneth Mak

Specialist pharmacists play an important role in the healthcare profession. This group of professionals are the ones **practicing at the apex of their potential**, constantly **pushing the boundaries** in terms of how pharmaceutical care can be practiced.

Our specialists have made **significant contributions** to our healthcare system and I encourage more of you to follow in their footsteps and take part in our national pharmacy residency programme to further yourself as well as patient care.

Pursue Excellence in Patient Care!

Chief Pharmacist, Dr Camilla Wong

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Our specialist pharmacists are paramount in our healthcare systems as they **lead specialised services to manage patients with complex diseases**. They are valued members of various national hospital-wide committees and multidisciplinary teams, leading the delivery and enhancement of pharmaceutical care in their respective areas of specialty services.

Our specialist pharmacists are also **pivotal in driving innovation** in pharmaceutical care and **contributing to advancements in healthcare.** As **educators**, they also **mentor and guide** future pharmacists and healthcare professionals.

Whether you are a student or a practicing pharmacist, I hope this showcase of our specialist pharmacists' work will inspire you to **pursue** excellence in patient care.



# CARDIOLOGY PHARMACY PIONEERING PHARMACY SERVICES IN THE COMMUNITY

Meet Our Cardiology Specialist Pharmacist!

Keep doing what you believe is in the best interest of the patient. If you have a clear goal in mind -**Just do it, the world is your oyster**.

# Revolutionising Primary Care

I decided to **make the switch** to the community setting despite facing a lot of resistance and having to start iRx Clinical Pharmacy from scratch as I felt that **pharmacy services are lacking in primary care**. With great resilience and the help of supportive stakeholders, I am able to build my reputation and **pioneer pharmacy care in the community,** eventually enabling me to **make an impact to population health** using the expertise I gained throughout my journey.



DR WEE XUE TING CARDIOLOGY SPECIALIST PHARMACIST CEO/FOUNDER OF IRX CLINICAL PHARMACY

### • • • Insights

What excites you to be a specialist pharmacist in your field?

Pioneering new approaches and addressing the numerous opportunities in primary care that hospitals often overlook.

Providing our expertise to the underserved population in the community where GPs do not have much pharmacy support

# What are the perks of being a specialist pharmacist?

Holding the title of specialist pharmacist in the private sector is a **responsibility rather than a perk**.

- It enables patients to be more receptive and trusting of our services and advice;
- And aids in building a
  strong reputation
  in primary care.

What are some personality traits a specialist pharmacist should have?

- Good time management
- Empathy
  - **Bird's eye view** of the healthcare system:
    - Consider all stakeholders
  - Keep an open mind
  - Know that there is more
  - beyond institutions and medications

### 🗕 🔾 🕤 Life as a Specialist Pharmacist

Community Collaboration

- Work with community partners such as Primary Care Networks and GPs to develop new initiatives (e.g. improving vaccination uptake), shaping population health
- Engage patients through clinics and outreach events focusing on primary prevention



### Transformation Work

- Assist in **formulary management** to optimise medication usage
- Plan protocols and workflow to **improve efficiency** while **reducing cost** for drug inventory

### **Business Development**

Network and partner with key stakeholders while leading our team towards achieving business objectives





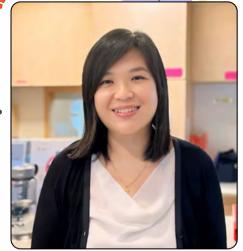
# CRITICAL CARE PHARMACY CHAMPIONING PATIENT CENTRIC & COLLABORATIVE CARE

Meet Our Critical Care Specialist Pharmacist!

Critical care is one of the best places to learn and understand drug behaviour due to its **dynamic environment** and **to build clinical experience**.

# Leading Change in a Multidisciplinary Team

We had a patient who experienced complications with Heparin and scheduled for cardiac surgery. Given the challenging case, I initiated a discussion among the **multidisciplinary healthcare team** on the perioperative and intra-operative drug of choice and dosing strategies for the patient. I also attended the operative procedure to adjust the non-Heparin parenteral anticoagulant dosing based on the patient's specific clinical condition. The surgery was successful. I was pleased to apply my **expertise in critical care and broad-based clinical skills** to **optimise therapeutic care** through **interprofessional collaboration**.



DR CAROLINE TEE SENIOR PRINCIPAL CLINICAL PHARMACIST CRITICAL CARE SPECIALIST PHARMACIST NATIONAL UNIVERSITY HOSPITAL

### • • • Insights

# What excites you to be a specialist pharmacist in Critical Care?

I want to know the **best possible** ways to help patients with complex conditions, who often are at their sickest and weakest when admitted to ICU

Working with a **multidisciplinary** team, where **different perspectives** are brought to the table, **optimising care** holistically What are the perks of being eq a specialist pharmacist?

Getting the opportunity to **train and mature in my craft** in an area that I am highly passionate in

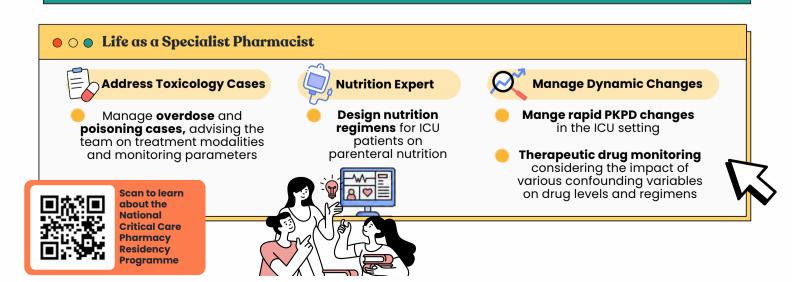


Having **autonomy to start**, **stop**, **or modify a drug** in the ICU setting, **with support from the team**  Do you have any advice for pharmacists aspiring to be specialists?

Have the time and space to **explore different opportunities** and discover your true interests

**No man is an island. Reach out** to your mentors and peers so you have a **network** to bounce off ideas and receive advice

Keep in mind your **original conviction** in your journey to be a pharmacy specialist



# GERIATRIC PHARMACY ADVOCATING FOR THE SILVER GENERATION

Meet Our Geriatric Specialist Pharmacist!



If you are **passionate about caring for the** elderly in Singapore and providing them a voice, pursuing a career as a geriatric specialist pharmacist would be a fulfilling as will equip you with the essential skills to address their health needs

## Applying Theory to Practice 🧉

We received feedback from nursing homes about a medication with friable tablets. When dosed twice a day (as a quarter tablet), the packing center couldn't cut them and instructed the nursing homes to do it themselves. Leveraging my **advanced pharmacokinetics expertise** from my residency and specialist training, I resolved this by suggesting a switch to once-daily dosing (half a tablet). I also **shared this insight** with colleagues encountering similar challenges.



MS CHIA HUI SHAN GERIATRIC SPECIALIST PHARMACIST NHG PHARMACY

### ○ **○ ○ Insights**



What encouraged you to specialise in geriatrics pharmacy?

My exposure to the geriatric field ignited my passion for **enhancing the well-being of older adults** through compassionate care What motivates you to daily to practise at top of your licence?



Singapore is facing a **silver tsunami**. This drives me to utilise my expertise in **advocating for elderly patients**, ensuring that they receive the care and support they need in our rapidly ageing society. Do you have any advice for pharmacists aspiring to be specialists?



Becoming a geriatric specialist pharmacist equips you with skills to care for your older family members including your parents and address the aging population in Singapore



**Provide Individualised Care** 

 Establish and develop specialised services,
 including a memory clinic and medication management therapy clinic, providing crucial support for geriatric patients with dementia

### Dedicated Educator

 Develop and train pharmacists in the geriatrics field by passing on skillsets required to provide geriatric services such as pharmacotherapy optimisation and palliative care support





Complementing my geriatric pharmacy knowledge with psychogeriatrics, which I learnt during an attachment to Institute of Mental Health



Scan to learn about the National Geriatric Pharmacy Residency Programme

# **INFECTIOUS DISEASES PHARMACY BEYOND TEXTBOOKS: INNOVATING COMPLEX CARE**



**Meet Our** Infectious Diseases Specialist Pharmacist!



The training I received to be a pharmacy specialist has equipped me to be a more confident clinician, who is able to review patients in a more comprehensive and holistic manner.

# Holistic Patient Care

At our clinic, we go beyond simply managing HIV; we work to empower our patients to achieve long-term viral suppression by addressing the unique challenges they face. Whether it's overcoming adherence barriers like complex medication schedules, financial constraints, or lifestyle issues, we tailor regimens that are both effective and manageable. Our specialist pharmacists play a critical role in identifying niche drug-related problems often missed by general practitioners, and nearly half of our interventions address these issues.



**DR NATHALIE GRACE SY CHUA** INFECTIOUS DISEASE SPECIALIST PHARMACIST SINGAPORE GENERAL HOSPITAL

### 🗕 🔿 🔵 Insights

What are some personality traits a specialist pharmacist should have?

Innovation Think out of the box and come up with unconventional treatment methods

Humility Be open to learning and feedback for continuous growth and improvement

### What are the perks of being a specialist pharmacist?

Our opinions are highly sought after and strongly considered by other healthcare professionals

This allows us to exert a certain level of influence when implementing changes in practice across different levels

What excites you to be a specialist pharmacist in Infectious Disease?

Infectious diseases is **constantly** evolving. Because of this, no single clinician can be an expert in everything. That is a gap that we can fill by contributing our expertise in medications.

### 🔿 🔿 💽 Life as a Specialist Pharmacist



Manage difficult to treat conditions and those not covered by conventional guidelines through reading literature and exploring novel methods



Scan to learn about the National Infectious Diseases Pharmacv Residency Programme



compliance barriers and polypharmacy



**Antimicrobial Stewardship** 

Report results from the novel antimicrobial combination testing service and antimicrobial therapeutic drug monitoring service

> Perform audits and provide feedback on antimicrobial prescriptions to optimize and rationalize their use

# ONCOLOGY PHARMACY MAXIMISING THERAPIES, MINIMISING RISKS



Meet Our Oncology Specialist Pharmacist!



Take the time to gain exposure to be sure that this is the specialty for you. Always keep an open mind for any opportunities. Any "crisis" is an opportunity for growth and development.

# Lifelong Relentless Dedication

In 2018, I established the **long-term follow-up clinic** for stem cell transplant patients at SGH and completed the National Collaborative Prescribing Practitioner course, enabling me to run the clinic **independently** as a collaborative prescriber. It was **deeply rewarding** to be part of a **multidisciplinary team**, witnessing patients return for their yearly visits, some of whom underwent transplants as long as 30 years ago, and seeing their **continued survival and health**.



### MS LIM YAN JIUN ONCOLOGY SPECIALIST PHARMACIST SINGAPORE GENERAL HOSPITAL

### • • • Insights

What excites you to be a specialist pharmacist in Oncology?

The opportunty to **make a tangible difference** in my patients' life through **direct patient care** 

Leveraging on my expertise to implement clinical services that my patients require in collaboration with a multidisciplinary team What are the perks of being a 🖌 specialist pharmacist?

Being a specialist gives me the recognition I need to smoothly implement clinical services because of the trust others in the multidisciplinary team have in me



What are some personality

traits a specialist pharmacist

and keep up with continuous learning

### 🛛 🔿 🔿 Life as a Specialist Pharmacist

Specialised Counselling

Provide **specialised counselling** for patients undergoing **chemotherapy/stem cell transplant** 

Review chemotherapy diseases regimens and supportive care medicines for patients

Collaborative Prescribing to Optimize Treatments

Optimising pharmacologic treatments for stem cell transplant survivors, including immunisations, management of long-term complications, chronic diseases and cancer prevention



Uphold Patient Safety

Review stem cell transplant protocols to identify drugrelated problems before the commencement of transplants



Scan to learn about the National Oncology Pharmacy Residency Programme

# PAEDIATRIC PHARMACY TRANSFORMING PAEDIATRIC CARE THROUGH RESEARCH



Meet Our Paediatric Specialist Pharmacist!

Stay **humble** and **curious** - there is always something new to learn. Work hard and **take pride in your work**; it's a meaningful career.

# Research-Driven Intervention

I recall a patient who developed significant weakness due to a bacterial infection and became very ill. Unfortunately, first-line treatment wasn't immediately available. Through a **thorough review and analysis of the literature**, I was able to provide valuable input to the medical team using my special **expertise as a paediatric infectious disease pharmacist**, helping them deliberate on a suitable alternative treatment. I designed an infusion protocol that successfully treated the child, leading to their improvement.



DR VALERIE SEAH XUE FEN PRINCIPAL CLINICAL PHARMACIST PAEDIATRIC SPECIALIST PHARMACIST KK WOMEN'S AND CHILDREN'S HOSPITAL

### • • • Insights

What are some traits/skillsets a pharmacy specialist should have?

 Compassion and Empathy
 Show genuine concern for the well-being of patients and family, as well as be sensitive to their needs.

> Excellent analytical and clinical reasoning skills • Interpret literature well and apply it to individual patients accordingly

What are the perks of being a pharmacy specialist?

We can **advocate** for **policies**, **practices**, and **research** to have **better and safer** medication prescribing for children

With our **knowledge** and **experience**, we can help caregivers and parents **understand** and **safely** manage their children's medications **more effectively**  What excites you to be a specialist pharmacist in Paediatrics?

Paediatric Pharmacy is a very specialised and complex area of medicine, requiring expertise in drug usage across ages from neonates to adolescents

Unique challenges include drug dosing and formulation for children as most drug trials are conducted in adults

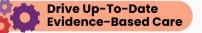
### ○ **○ ● Life as a Specialist Pharmacist**



Research work in antimicrobial stewardship to evaluate if applied strategies are effective in improving antimicrobial use in hospitals

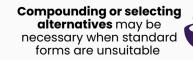


Scan to learn about the National Paediatric Pharmacy Residency Programme



Develop and update guidelines based on latest evidence for neonates and paediatrics Develop Targeted & Personalised Care Plans

Conduct extensive literature reviews to support individualised treatment strategies and to select suitable dosage forms to ensure correct dosing in children



### **PSYCHIATRIC PHARMACY**

# PROMOTING RECOVERY IN MENTAL HEALTH



Meet Our Psychiatric Specialist Pharmacist!

Psychiatry is a niche specialty that **never** fails to surface new insights every day in the way I reflect at life, with a deeper appreciation of the battles and goodness I see in individuals and societies (

# Empathy in Action

Many patients and families had struggled tremendously by the time they arrived at our doorsteps. Our services can be **life-changing** for them. It is therefore a **privilege** to be in a specialty that **directly serves and witnesses the challenging journey** of how many patients try to **recover their mental health and dignity**, with **compassionate care and treatment**.



MR NG BOON TAT PRINCIPAL CLINICAL PHARMACIST PSYCHIATRIC SPECIALIST PHARMACIST INSTITUTE OF MENTAL HEALTH

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What are the perks of being a pharmacy specialist?

It is a **privilege** to review and manage **challenging cases**, with **sharpening of expertise** through learning with patients and colleagues What are some traits/skillsets a specialist pharmacist should have?

Beyond **agency**, **reliability**, **integrity**, **and humility**, one should also demonstrate **advanced mastery of knowledge and skills** in psychiatric therapeutics, and ensure appropriate quality of holistic care Do you have any advice for pharmacists aspiring to be specialists?

The relentless pursuit of clinical excellence **demands continuous hard work and sacrifice**, but the deepest satisfaction lies in **alleviating profound suffering** with the best of your abilities, and **inheriting valuable learnings** to pass on to others

### 🔿 💿 💽 Life as a Specialist Pharmacist

**Evaluate Patient Needs** 

Assess and address the immediate and longer-term needs of persons with severe psychiatric conditions, including aggression and suicidality



Scan to learn about the National Psychiatric Pharmacy Residency Programme

### Manage Complex Cases

Participate in the multidisciplinary **review and management** of **complexities, including** clinical dilemmas, treatmentresistance, and challenging comorbidities **Improve Medication Use** 

Advocate for evidencebased best practices and good clinical judgement

Refine **higher order** systemic processes in medication management and use

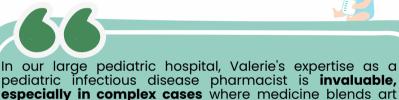
# HEAR WHAT OTHERS SAY ABOUT SPECIALIST PHARMACISTS



Picture: Dr Caroline Tee (middle) with her ICU team, with Dr Graeme on the right

Caroline is an **essential and irreplaceable member** of the ICU team. Specialist Pharmacists have a **greater awareness** of the differences in pharmacokinetics and pharmacodynamics in clinical patients, and are also more attuned to drug interactions. They are hence able to **provide valuable inputs** on drug dosing and interactions to our dynamic patient population.

> DR GRAEME MACLAREN DIRECTOR OF CARDIOTHORACIC ICU NATIONAL UNIVERSITY HOSPITAL



especially in complex cases where medicine blends art and science. I recall a patient who became severely ill due to a bacterial infection, and the first-line treatment was unavailable. Xue Fen's **thorough literature review** and **carefully designed infusion protocol** led to the successful treatment and recovery of the child. Her contributions are critical to our medical team's success.

> DR KAREN DONCERAS NADUA CONSULTANT, PEDIATRIC INFECTIOUS DISEASE KK WOMEN'S AND CHILDREN'S HOSPITAL



Picture: Dr Valerie Seah (left) and her team of pharmacists



Picture of Dr Wee Xue Ting

Our clinic patients appreciate Xue Ting's approachable nature and often rely on her for guidance on managing their health and general well-being. Xue Ting has been a competent, trustworthy colleague and the **go-to** for drug information, chronic disease person nd complex She ensures and management, decisions in pharmacotherapy. alignment to guideline-directed therapies the whenever circumstances allow.

> DR ONG GUAN HONG MEDICAL DIRECTOR PANCARE MEDICAL

# **SPECIALIST PHARMACIST?**

